



## Quality Management Policy

CQG Consulting<sup>1</sup> is a regionally based professional consulting firm offering environmental, engineering and town planning services to local, national and international clients.

This Quality Management Policy is a statement of ongoing commitment by CQG Consulting to promote excellence in all that we do by maintaining our quality management practices that have been certified against the ISO 9001 standard for quality management systems.

CQG Consulting is committed to:

- Delivering the highest quality of service to our clients;
- Retaining and valuing our staff and further developing their potential;
- Retaining and valuing our existing clients and winning new clients;
- Consistently demonstrating high standards of professionalism;
- Ensuring quality management throughout all aspects of the business, focusing on our environment, engineering and planning capabilities;
- Complying with relevant legislation, guidelines and standards in the delivery of our services;
- Allocating appropriate resources to implement our quality system;
- Setting and reporting against measurable quality objectives and targets and regular communication of quality performance;
- Reviewing on a regular basis our business policies and procedures to confirm ongoing suitability and to ensure that continual improvement objectives are being met; and
- Communicating quality expectations and processes to all staff, sub-consultants and contractors who work under the direction of CQG Consulting.

The active and effective involvement of our management, staff, sub-consultants and suppliers in achieving our quality objectives is sought and encouraged.

Patrice Brown  
Company Director, CQG Consulting



<sup>1</sup> CQ Environmental Pty Ltd (ABN 61 107 574 514) trading as CQG Consulting