



Quality Management Policy

CQG Consulting¹ is a professional consulting firm delivering environmental, sustainability, engineering and town planning services to local, national and international clients. We acknowledge the traditional custodians of the lands and waters where we work and live and pay our respects to their Elders past, present and emerging.

This Quality Management Policy is a statement of ongoing commitment by CQG Consulting to promote excellence in all that we do by maintaining our quality management practices that have been certified against the ISO 9001 standard for quality management systems.

CQG Consulting is committed to:

- Delivering reliable, informed and timely service to our clients;
- Fostering a caring and inclusive culture within our workplaces;
- Prioritising the needs of our long-term clients;
- Consistently demonstrating high standards of professionalism;
- Ensuring quality management throughout all aspects of the business, focusing and building on our current capabilities;
- Complying with relevant legislation, guidelines and standards in the delivery of our services;
- Allocating appropriate resources to implement our quality system;
- Setting and reporting against measurable quality objectives and targets and regular communication of quality performance;
- Reviewing on a regular basis our business policies and procedures to confirm ongoing suitability and to ensure that continual improvement objectives are being met; and
- Communicating quality expectations and processes to all staff, sub-consultants, suppliers and contractors who work under the direction of CQG Consulting.

The active and effective involvement of our management, staff, sub-consultants and suppliers in achieving our quality objectives is sought and encouraged.

Patrice Brown
Company Director, CQG Consulting



¹ CQ Environmental Pty Ltd (ABN 61 107 574 514) trading as CQG Consulting
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