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## Letter of Testimony

Rockhampton Pro Computers has been providing IT services for CQ Consulting Group since 2006 and have built a strong working relationship over this time.

As the IT service provider to CQ Consulting Group, Pro Computers provides regular IT consulting, networking, server solutions, new installations & upgrades as well as ongoing maintenance and support services.

CQ Consulting Group has undergone rapid expansion in the last 12 months with the addition of 15 new staff and the establishment of a new office in Gladstone. This has presented challenges for Pro Computers but also opportunities for us to investigate progressive IT solutions to meet the changing and expanding needs for CQ Consulting Group.

Some of these solutions include providing leading communication technologies that enhance productivity for remote workers and provide remote assistance no matter where their location is, as well as live monitoring and reporting of their entire network. Pro Computers are currently developing an in depth Help Desk solution which was a suggestion of CQ Consulting Group and something that we will be able to roll out for other Pro Computers clients.

CQ Consulting Group embraces and encourages innovation and Pro Computers has come up with innovative solutions to meet CQ Consulting Group's needs.

The growth that CQ Consulting Group has undergone in the last 12 months has assisted us with our own business growth which has led to the employment of additional staff and the development of systems that have broadened the services we can offer our clients.

Regards,

A handwritten signature in blue ink, appearing to read "T. Fitchen", with a long horizontal flourish extending to the right.

Timothy Fitchen  
Director